

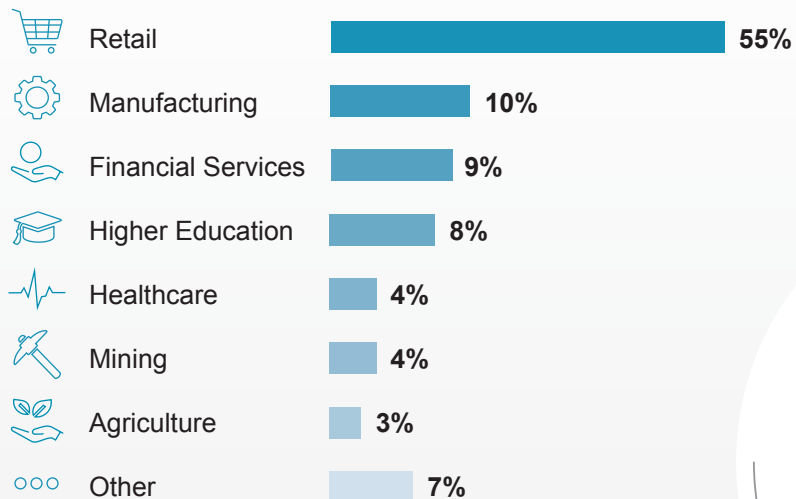
Covid-19 Member Survey

- Overall results

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Member-Connect Insert

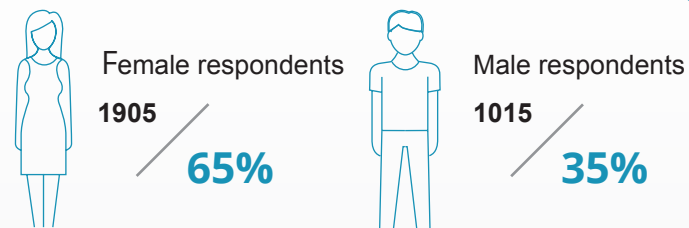
Covid-19: Members
experiences and how have
they reacted to the impact

Sector



Sectors representing 1% or less of the total respondents were included under "Other"

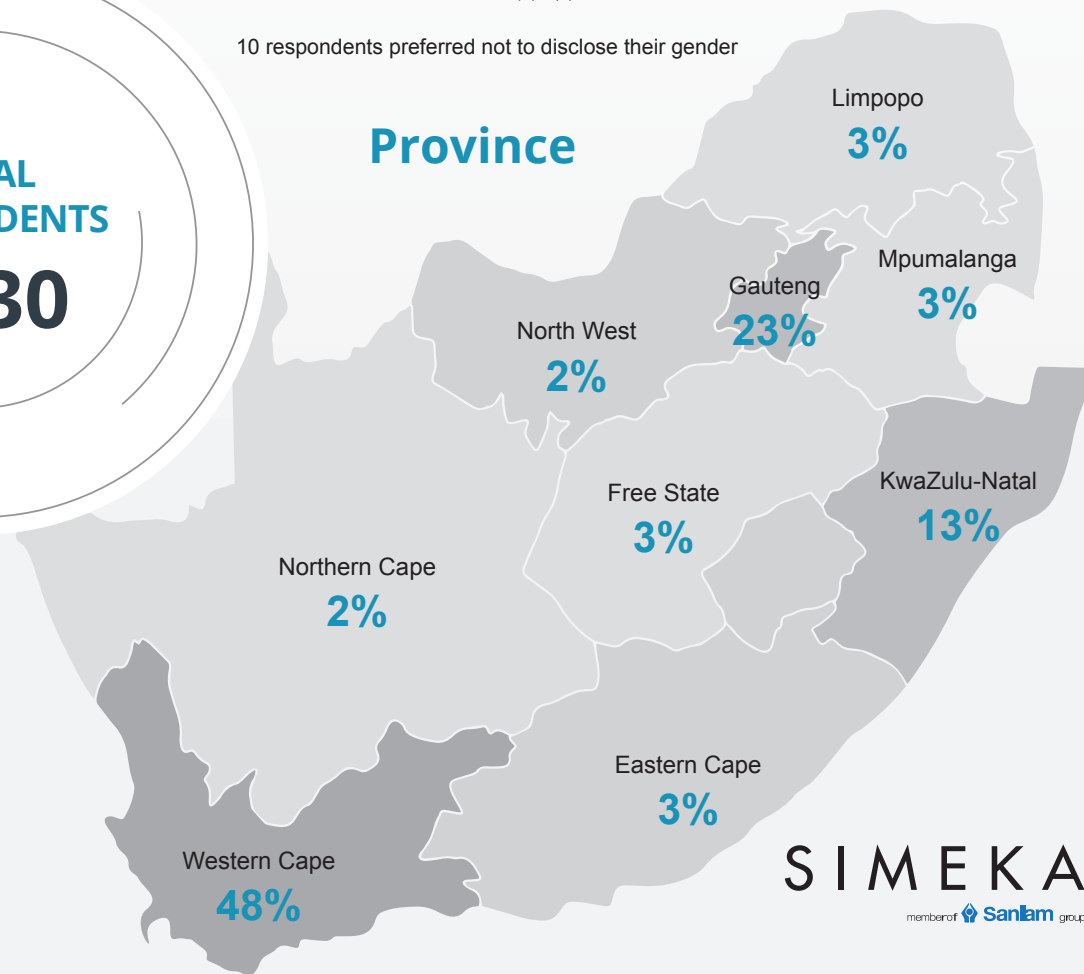
Gender



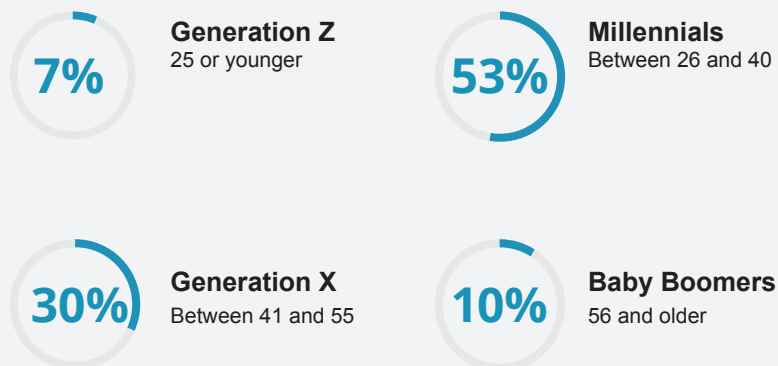
10 respondents preferred not to disclose their gender

TOTAL
RESPONDENTS
2930

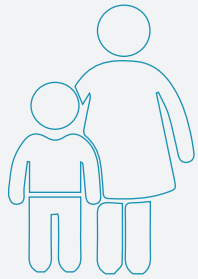
Province



Age



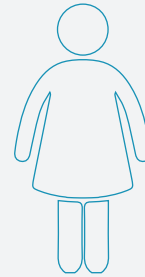
DEPENDENT CHILDREN



73% have dependent children



OTHER DEPENDANTS



60% have other dependants



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Covid-19: Members
experiences and how have
they reacted to the impact

82% PRIMARY BREADWINNERS



Age Band	
Gen Z	5%
Millennials	55%
Gen X	29%
Baby Boomers	11%

Proportion of each Age Band	
Gen Z	68%
Millennials	85%
Gen X	80%
Baby Boomers	83%

80% INDICATED THAT COVID-19 HAD A **NEGATIVE** IMPACT ON THEIR HOUSEHOLD FINANCES



Age Band	
Gen Z	7%
Millennials	57%
Gen X	28%
Baby Boomers	8%

Proportion of each Age Band	
Gen Z	90%
Millennials	85%
Gen X	75%
Baby Boomers	62%

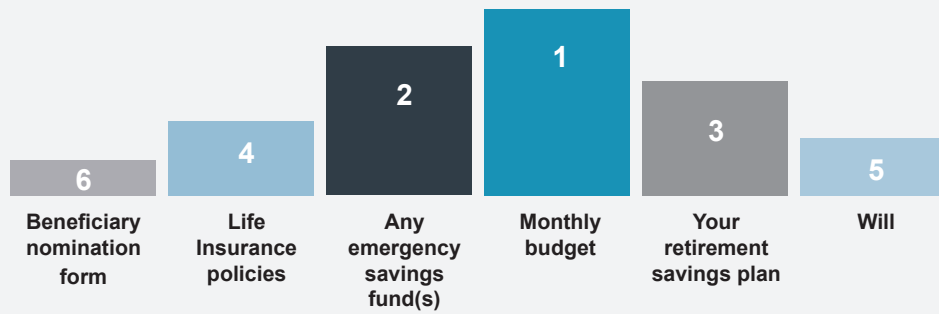
70% EXPERIENCED STRESS BECAUSE OF THEIR CURRENT FINANCIAL SITUATION



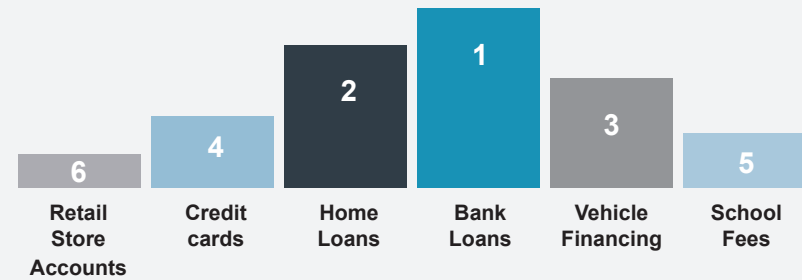
Age Band	
Gen Z	8%
Millennials	59%
Gen X	26%
Baby Boomers	7%

Proportion of each Age Band	
Gen Z	82%
Millennials	76%
Gen X	63%
Baby Boomers	48%

86% REVISITED FINANCIAL SITUATION



26% RECEIVED OR WERE OFFERED FINANCIAL RELIEF



23% ACCESSED THEIR BENEFIT STATEMENT



Age Band	
Gen Z	3%
Millennials	43%
Gen X	36%
Baby Boomers	18%

Proportion of each Age Band	
Gen Z	9%
Millennials	19%
Gen X	27%
Baby Boomers	38%



49% WOULD HAVE CASHED OUT THEIR RETIREMENT SAVINGS IF LEGISLATION ALLOWED IT



94% DID NOT CHANGE THEIR INVESTMENT STRATEGY

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Covid-19: Members experiences and how have they reacted to the impact

45% HAD A POSITIVE EXPERIENCE DURING LOCKDOWN

More family time



Proportion of each Age Band	
Gen Z	53%
Millennials	70%
Gen X	80%
Baby Boomers	65%

Cut back on expenses



Proportion of each Age Band	
Gen Z	63%
Millennials	59%
Gen X	64%
Baby Boomers	72%

Living a healthier lifestyle



Proportion of each Age Band	
Gen Z	36%
Millennials	51%
Gen X	47%
Baby Boomers	52%